Affection from Packing on Impulsive Buying

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ABSTRACT

Purpose: Buyers may purchase instantly during changing social construct considering the viability of time except for priority purchases. Emotions, desires, and the immediate visual appeal of a product as packaging can leverage these psychological triggers by utilizing captivating colors, typography, imagery, and other design elements that elicit strong emotional responses from consumers. Several theories have justified the high significance of packing influence though under changing social and technical conditions its influence on impulsive buying behaviour is not studied yet in case of super market of eastern Nepal. The research aims to test the significance of packaging design and their impact among eastern Nepal consumers' impulsive purchases of supermarket consumable goods.

Design/Methodology/Approach: A structured questionnaire was employed to collect primary information from 222 respondents using convenience sampling. The associative impact of packing on impulsive buying behaviour has been analysed using Regression analysis in SPSS followed by literature validation.

Findings/Result: Different packaging elements namely color, product information, shape of the package, packaging material and image was identified and their affection with impulsive buying behavior were tested. The findings of the study conclude color, Package Material and Image does influence impulsive buying behavior of consumer whereas Product Information and Shape does not have similar impact. It also confirms that factors such as age, gender, income, and occupation do not impact the affection between product information, shape, and impulsive buying behavior.

Originality/Value: This is the primary experimental exploration in Easter Nepal to think about and assess the Impact of packing Elements on Imprudent Purchasing Conduct.

Paper Type: Research paper

Keywords: Purchasing Conduct, Packing Elements, Imprudent Purchasing, Buying, regression.

1. INTRODUCTION :

In recent times, there has been a noticeable shift in the priorities of marketers, who are now placing increased emphasis on packaging as a strategic tool to distinguish their products and captivate the attention of potential customers attracting them at sales point (Heilman, Nakamoto, & Rao, 2002) [1]. This shift can be attributed to the growing prevalence of consumerism and the surge in impulsive purchasing, which have become prominent characteristics of today's culture. With the advent of supermarkets and their widespread availability, consumers now have greater accessibility to opportunities for impromptu buying (Mohamad Saad, Madiha Metawie. (2015))[2]. unlike planned purchases where consumers meticulously consider their options, impulsive purchases occur when individuals make buying decisions spontaneously (Cobb & Hoyer, 1986: Rook, 1987)[3&4], often influenced by stimuli encountered at the point of sale, particularly through product packaging (Silayoi & Speece, 2015)[5]. Consequently, the design of packaging plays a pivotal role in several key aspects, including brand communication, customer education, product differentiation, and the facilitation of impulsive buying tendencies for consumer goods package (Bloomenthal, 2022) [6].



Packaging design serves as a powerful medium for brand communication (Terbanche, 2006) [7], enabling marketers to convey essential messages and values associated with their products (Martin Löfgren & Lars Witell, 2005) [8]. Through cleverly crafted packaging, companies can effectively communicate their brand's personality, positioning, and unique selling propositions (Ahmad, Billoo, & Lakhan, 2012) [9]. Well-designed packaging not only conveys information clearly but also engages consumers through creative and visually appealing elements, increasing the likelihood of attracting attention and generating interest (Velasco, Salgado-Montejo, Marmolejo-Ramos, & Spence, 2014)[10]. Product differentiation is another critical function of packaging design. In today's highly competitive market, where countless options vie for consumers' attention, packaging plays a crucial role in setting a product apart from its competitors to avoid failure of product [11-14]. Unique and eye-catching packaging designs help products stand out on crowded shelves, grabbing the attention of potential buyers and piquing their curiosity. Effective differentiation through packaging can establish a distinct identity for a product, making it memorable and easily recognizable amidst a sea of alternatives. Perhaps most significantly, packaging design is closely intertwined with encouraging impulsive buying behavior. Impulsive purchases are often driven by emotions, desires, and the immediate visual appeal of a product. Packaging can leverage these psychological triggers by utilizing captivating colors, typography, imagery, and other design elements that elicit strong emotional responses from consumers. Attention-grabbing packaging can create a sense of urgency, excitement, or desire, nudging consumers towards impulsive buying decisions.

2. STATEMENT OF PROBLEMS :

Supermarkets have emerged as the new attraction as Consumers are making more and more unplanned visits to the supermarkets as a recreational activity and window shopping is in the rise. Increase in unplanned visits to the supermarkets has led to increase in unplanned purchase or impulse buying (Muruganantham & Bhakat, 2013) [16]. Rook (1987) [4] defined impulsive buying as an unintentional, non-reflective response that occurs shortly after being exposed to stimuli within a store where the customer feels an immediate, overwhelming, and unquenchable desire to buy. Design of packaging is one of the most visible stimuli in the supermarket and can be easily controlled by the producer of the product hence more and more companies are thus increasingly interested in using design of packaging as the tool to differentiate themselves, grab attention, stimulate impulse purchase, and ultimately increase the sales. Although packaging design has significant role in shaping consumer's perception and stimulating impulse buying there has only been a few research in this subject matter especially in the eastern Nepalese context and little or no attention have been given to the increasing trend of impulse buying and the value generated by the packaging in the form of hedonic and utilitarian value. Good packaging design can attract consumer's attention, boost shelf visibility, differentiate product, enhance product's value, improve user experience, nudge customers to make impulse purchase and ultimately lead to product success. In the Nepalese market where design of the product packaging is treated as an afterthought rather than tool of strategic importance this study will aim to identify how individuals make the purchase decision and specifically what aspects of the packaging design stimulates impulse buying behaviour.

3. OBJECTIVES :

The research aims to test the significance of packaging design and their impact among eastern Nepal consumers' impulsive purchases of supermarket consumable goods.

4. METHODOLOGY :

4.1 Conceptual Framework and Hypothesis:

Packaging design may influence impulsive buying. So, understanding the impact of packaging design elements is essential for organizations to design effective packaging. It is an attempt to fill the research gap in the eastern Nepal context for impactful packaging design attributes that organizations should focus on and will help them design packaging that resonates with their target market. Let's propose a conceptual framework for the research as shown in figure1 based on different research conducted globally in different time periods such as Vyas (2015), Nayyar (2012), Khurram and Seemab (2014), Kacen and Lee (2002), Bilkisu, K., & Usman, F. (2021), Bayley, G., & Nancarrow, C. (1998), Bin, L., Minqi, H., Xiaoxi, C., & Yongxin, L. (2021), Ahmad and Ahmad (2015), Zalfiana and Cahyorini



(2011), Nanda (2015), Mersid (2014), and Mohamad and Madiha (2015) [17-27].

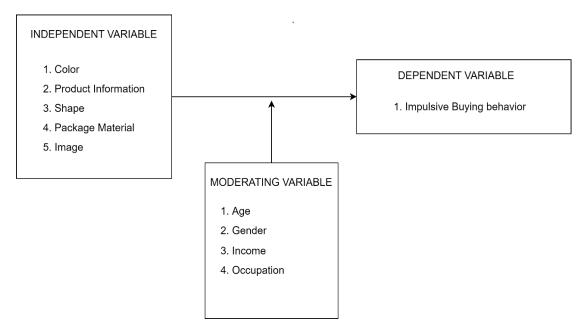


Fig. 1: Conceptual Framework

In view of the targets of the review, following speculations would be considered to make the concentrate exactly more grounded and practical.

H1: There is critical connection between Color of Package and Impulsive Buying Behavior of Consumers.

H2: There is critical connection between Product Information in a Package and Impulsive Buying Behavior.

H3: There is critical connection between Shape of Package and Impulsive Buying Behavior.

H4: There is critical connection between Package Material and Impulse Buying Behavior.

H5: There is critical connection between Image in Package and Impulsive Buying Behavior.

4.2 Data Collection Schedule and Analysis:

The population of the study are people who visit supermarket Nepal Bazar, Tinpaini Branch Chandani Chowk and Basibiyaalo Kirana Store within Biratnagar. The sample size of targeted at 385 respondents through schedule survey for 7/7 days from 1 am to 8 pm and 222 respondents were assessed with response rate of 57.66 only based on convenience sampling. The respondents are diversified based on age, gender, income and occupation. Using 5-point Likert scale questionnaire survey the data were collected after pilot testing with 20 people. Cronbach's Alpha for piloting and survey for all variables were more than 0.5 Impulse Buying Behaviour (0.759 & 0.755), Color (0.811 & 0.837), Product Information (0.791 & 0.893), Shape (0.843 & 0.829), Package Material (0.726 & 0.714) and Image (0.836 & 0.815) orderly. All the data were analysed using SPSS.

5. RESULT AND DISCUSSION :

5.1 Mean and Standard Deviation of Each Statement:

Table 1 shows the perception of respondents of statements related to different variables.

Table 1: Mean and Standard Deviation of Statement

Statement of Colour	Mean	Standard Deviation
Color of Packaging on Consumer-Packaged Goods draws my attention.	3.76	1.018



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I am more likely to purchase products if I like colorof			
packaging of a product.	3.5	1.141	
I have made purchases solely because of the colorof the			
packaging of a product.	2.96	1.279	
I have been disappointed with a product afterpurchasing			
it solely because of the packaging color.			
	3.55	1.123	
Statement of Product Information	Mean	Standard Deviation	
I have made purchases because the packaging	3.82	0.998	
provided compelling information about the product.			
Information about a product on its package inspires trust	4.11	0.817	
for the product.			
I compare similar products on the basis of the	4.05	0.873	
information given on packaging.	4.05	0.075	
· · · ·			
Statement of Shape	Mean	Standard Deviation	
I have made purchases because the packaging shapewas	3.62	1.102	
unique or eye-catching.			
I have made purchases solely because of the packaging	2.00	1 051	
shape, without any prior knowledge orresearch about the	3.09	1.271	
product.	2 = 0	1.005	
Shape and size of a package influences the intention to buy a	a 3.78	1.037	
product.			
Statement of Package Material	Mean	Standard Deviation	
·	Mean 3.82	Standard Deviation 0.924	
Statement of Package Material Packaging material of consumer-packaged goods draw my			
Statement of Package Material Packaging material of consumer-packaged goods draw my attention. I prefer packaging that is made with ecofriendly materials.	3.82 4.03	0.924 0.922	
Statement of Package MaterialPackaging material of consumer-packaged goods draw my attention.I prefer packaging that is made with ecofriendly materials.High end material of a package evokes feeling	3.82	0.924	
Statement of Package MaterialPackaging material of consumer-packaged goods draw my attention.I prefer packaging that is made with ecofriendly materials.High end material of a package evokes feeling that product itself is also of high quality	3.82 4.03 3.88	0.924 0.922 1.018	
Statement of Package MaterialPackaging material of consumer-packaged goods draw my attention.I prefer packaging that is made with ecofriendly materials.High end material of a package evokes feeling that product itself is also of high qualityStatement of Image	3.82 4.03 3.88 Mean	0.924 0.922 1.018 Standard Deviation	
Statement of Package Material Packaging material of consumer-packaged goods draw my attention. I prefer packaging that is made with ecofriendly materials. High end material of a package evokes feeling that product itself is also of high quality Statement of Image I have made purchases because the image on the	3.82 4.03 3.88	0.924 0.922 1.018	
Statement of Package MaterialPackaging material of consumer-packaged goods draw my attention.I prefer packaging that is made with ecofriendly materials.High end material of a package evokes feeling that product itself is also of high qualityStatement of ImageI have made purchases because the image on the package of a product was attractive or eye-catching.	3.82 4.03 3.88 Mean 3.6	0.924 0.922 1.018 Standard Deviation 1.083	
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The complete and comparable product information draws the attention most whereas colour was least effective as among all the means from the statement, 4.11 is the highest mean with standard deviation of 0.817, and 2.96 is the lowest mean with a standard deviation of 1.279.

5.2 Association between Package Features and Impulsive Buying Behaviour:

The correlation between packing features and impulsive buying behaviour is shown in table 2.



Packing Features		Buying Behaviour
Color	Pearson Correlation	0.604
	Sig. (2-tailed)	<.001
Product Information	Pearson Correlation	.527**
	Sig. (2-tailed)	<.001
Shape	Pearson Correlation	.551**
	Sig. (2-tailed)	<.001
Package Material	Pearson Correlation	.637**
	Sig. (2-tailed)	<.001
Image	Pearson Correlation	.627**
	Sig. (2-tailed)	<.001

Table 2: Correlation of Package Features and Impulsive Buying Behaviour

**Correlation is significant at the 0.001 level (2-tailed)

The analysis considered 0.01 significance level. It shows that all five variables have a moderate positive correlation with impulsive buying behavior where highest correlation is seen on Package Material with .637 followed by Image with .627 and Color with 0.604. Product Information and shape have the least correlation with .527 and .551 coefficient respectively. This result agrees upon the study conducted by (Javed and Javed, 2015) [28] whose results also showed that the color usage had significant moderate positive relation with consumer's buying preferences as well as (Bayley, G., & Nancarrow, C.) [21] where image and color are positively correlated to Buying Behaviour. The findings also agrees with the research conducted by Ahmad, A. M., & Ahmad, Q. M.(2015) [23], where intersecting independent variables are all shown to have low to moderate positive correlation with consumer buying behaviour.

Regression analysis as shown in Annex –A also supports the correlation analysis as R value of 0.722 indicates a moderate positive correlation between the independent and dependent variables. This means that the independent variables are moderately good predictors of the dependent variable with the model explaining 52.1% of the variation in the dependent variable. However, there is major difference in the findings of the study. In a study conducted by (Janki & Prinsa, 2020) [29], printed information (Product Information) and wrapper design (Shape) of packaging have p value less than 0.05 (value of alpha), concluding that both variables have impact on consumer buying behavior. However, results of this study show the p value of these variables to be greater than 0.05 which means that the hypothesis of Shape and Product information influencing impulsive buying behavior is rejected. In another study conducted by (Bilkisu & Usman, 2021) [21], shape and of a package have significant positive and significant relationship with consumer impulse buying behavior which is similar to study of Vyas (2015) [17]. These findings also differ from the result of this study.

Moderation analysis as shown in Annex -B was also conducted to identify the impact of factors like age, gender, income and occupation on the relationship between independent and dependent variable. The results show that these factors have no impact on the relationship between Product Information, Shape and Impulsive Buying Behaviour as the p value of the moderating variables and their intercept was greater than the accepted threshold of 0.05 which concludes that they did not have any role on the rejection of the alternate hypothesis as shown in where product information and shape each impacted impulsive buying behavior. The analysis also shows that color has the most moderation as both occupation and gender have full moderation i.e., the intercept values of these variable is less than 0.05. The finding has mixed relation with the study previous study where Gender, Income, Age does not have any moderation on relationship between color and impulsive buying behavior whereas this study shows that age does have an effect.



Hypothesis	Path	Correlation	Beta	P-Value	Remarks
H1	Color->IBB	0.604	0.257	< 0.001	Accepted
H2	MAT->IBB	0.527**	0.133	0.062	Rejected
Н3	Shape->IBB	.551**	-0.06	0.396	Rejected
H4	Pkg Mat->IBB	.637**	0.35	< 0.001	Accepted
Н5	Image->IBB	.627**	0.174	0.013	Accepted

Table 3: Summary of Hypothesis Testing

6. CONCLUSIONS AND SUGGESTION :

Different packaging elements namely color, product information, shape of the package, packaging material and image was identified and their affection with impulse buying behavior were tested. The findings of the study conclude color, Package Material and Image does influence impulsive buying behavior of consumer whereas Product Information and Shape does not have a similar impact. It also confirms that factors such as age, gender, income, and occupation do not impact the connection between product information, shape, and impulsive buying behavior. However, they do have varying degrees of moderation on color and image and package material. Before choosing component of packaging, it is important to take into account the consumer's culture, taste, and preferences. Companies have to make sure that color, packaging material and the imageson a package are distinguishable and eye catching to attract consumers. The inherent accessibility of packaging at the time of purchase is one of its main advantages as a marketing communication tool. It is the first thing that a consumer sees which means that its features are what makes first impression on consumers. Only Color, Product Information, Shape, Package Material and Image have been considered for the purpose of this research. New studies can include other unselected variables, such as fonts, visual elements, and other structural design features.

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Annex-A Regression Results

Model	R	R Square	Adjusted R Square	St. Error of the Estimate
1	.722	.521	.510	.58969

Table A1. Regression Model Summary for Impulsive Buying Behaviour

a. Predictors: (Constant), Color, Product Information, Shape, Package Material, Image

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	81.848	5	16.370	47.07	<.001
					4	
	Residual	75.112	216	.348		
	Total	156.959	221			

Table A2. ANOVA Table for Impulsive Duving Dehaviour

a.) Dependent Variable: Impulsive Buying Behaviour

b.) Predictors: (Constant), Image, Product Info, Package Material, Color, Shape



Table A3: Regression Coefficient for	Impulsive Buying Behaviour
	mpaisive Daying Denavioar

M	odel	Unstar Coeffic	ndardized cients	Standardized Coefficients		Sig.	VIF
		В	Std. Error	Beta	Т		
1	(Constant)	0.325	0.235		1.382	0.168	
	Color	0.257	0.075	0.279	3.446	<.001	2.959
	Product	0.133	0.071	0.119	1.878	0.062	1.805
	Info						
	Shape	-0.06	0.07	-0.071	-0.85	0.396	3.116
	Pkg	0.35	0.078	0.319	4.501	<.001	2.267
	Material						
	Image	0.174	0.069	0.201	2.507	0.013	2.904

Annex-B moderating effects

Table B1: Moderation effect of Color

Model	р
Age	0.0530
Age x Int_1	0.0166
Gender	0.8355
Gender x Int_1	0.6727
Income	0.4870
Income x Int_1	0.9184
Occupation	0.0697
Occupation x Int_1	0.0256

Table B2: Moderation effect of Product Information

Model	р
Age	0.9669
Age x Int_1	0.8226
Gender	0.1997
Gender x Int_1	0.2844
Income	0.1953
Income x Int_1	0.3245
Occupation	0.2262
Occupation x Int_1	0.1257



Table B3: Moderation effect of Shape

Model	р
Age	0.2761
Age x Int_1	0.0890
Gender	0.4519
Gender x Int_1	0.3432
Income	0.6048
Income x Int_1	0.8168
Occupation	0.3574
Occupation x Int_1	0.1643

Package Material:

Table B4: Moderation effect of Package Material

р
0.0131
0.0061
0.7119
0.5687
0.9050
0.8806
0.0691
0.0265

Image:

 Table B5: Moderation effect of Image

Model	р
Age	0.0790
Age x Int_1	0.0266
Gender	0.9852
Gender x Int_1	0.9005
Income	0.1766
Income x Int_1	0.5325
Occupation	0.1382
Occupation x Int_1	0.0569

